



**Power And Control, Inc.**

Industrial Electrical Wholesale

[www.PowerAndControl.com](http://www.PowerAndControl.com)

## **Return Policy**

Customer is deemed to have accepted the Products unless written notice of rejection is received by Power and Control within ten (10) days after delivery. Customer waives any right to reject or revoke acceptance thereafter. Authorization to return Products must be obtained from Power and Control, which authorization may be granted by Power and Control in its sole discretion. If granted, Power and Control will issue Customer a return material authorization number (RMA No.). No return of Products will be accepted without an RMA number. Returned Products must be in original shipping cartons and must be complete with all packing materials and in re-sellable condition. Return freight charges must be prepaid by Customer and, as Power and Control is not responsible for returned Products lost in transit, Power and Control strongly suggests the Customer insures their package. If returned Products are claimed to be defective, a complete written description of the nature of the defect must accompany all returned Products. Product returned due to Customer error may be subject to a restocking fee. All items not eligible for return will be returned to Customer, transportation collect. Non-standard Products may not be returned. Unless prohibited by applicable law, all credits (including refunds) which are not used for at least 24 months will be subject to a monthly dormant account fee equal to the greater of \$1.50 or 5% of the credit balance, not to exceed the amount of the credit.